Providence Schools

PROVIDENCE PUBLIC SCHOOLS

EMERGENCY COMMUNICATIONS: WHAT FAMILIES CAN EXPECT

An emergency situation at your child's school is a stressful situation for any parent or guardian. The Providence Public School District is committed to keeping you informed during and after emergencies.

- During an emergency situation such as a school lockdown or a police scene in the area near a school, families will be notified within 15 minutes (whenever possible) via direct text message.
- Remember that full details will likely not be available early on, because building leaders are busy ensuring the safety of students and staff.
- During an emergency situation lasting longer than a half hour, families will receive an update text message every 30 minutes with the latest information available.
- A final update message will be sent when the emergency has been resolved.
- The school will provide a follow-up letter to all families within 24 hours of the emergency with additional context of the incident and details of the school's response.

* *Emergency drills: Families will receive a text notification at the end of any school day when an emergency drill like a fire or evacuation drill is conducted. Schools are required to perform 15 emergency drills each year.*

What families should and should not do during an emergency:

For the safety of everyone involved and to maintain order, we respectfully ask that families abide by the following recommendations during an emergency:

- Make sure the contact information on file with your child's school is current at all times so that you can be reached without delay in the event of an emergency.
- Do not come to the school campus. A crowd can distract staff and first responders from the duties necessary to keep everyone safe.
- Do not call the school offices. Staff will likely be busy with the emergency situation.
- Do not contact students or staff members via cell phone or social media. They must be ready to receive instructions from a staff member or authorities on the scene.
- Make the school your trusted source of information. Avoid social media posts about the emergency. Information on social media can be highly unreliable and spread quickly.

Stay Informed

PPSD sends emergency communications via the Kinvo text message application. Parents are automatically enrolled in ParentSquare when their child is registered for school. If you need to sign up to receive ParentSquare messages, contact your child's school or contact our customer service team using the Let's Talk! application for iPhone or Android.

* *THIS FLYER WAS CREATED BY A PCTA GRAPHICS STUDENT!*

SCAN ME

Scan here to view a translation in Arabic, Swahili, Khmer, Haitian Creole, & Portuguese. *Escanee aquí para ver una traducción en árabe, swahili, jemer, criollo haitiano y portugués.* Changanua hapa ili kuona tafsiri kwa Kiarabu, Kiswahili, Kikhmer, Kikrioli cha Haiti na Kireno. *Klike isit la pou w wè yon tradiksyon an Arab, Swahili, Khmer, Kreyòl Ayisyen ak Pòtigè.* Escaneie aqui para ver uma tradução em árabe, suaíli, quemer, crioulo haitiano e português.

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امسح هنا للاطلاع على الترجمة باللغة العربية، اللغة السواحيلية، اللغة الخميرية، اللغة الكريولية الهايتية، اللغة البرتغالية